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| **Article ID:** | 2080 |
| **Article Name:** | [2080]My Hob is showing an error message |
| **Topic Location:** | Cooking/Hob/error codes/alarms |
| **Meta-data:** | Failure, code, alarm, error |
| **Related Articles:** |  |
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**Article Content:**

There can be 2 types of error codes:

1. Error codes that can be solved by the user:

* “E3” Over or under voltage of the supply power. When the voltage returns to normal values, the error will disappear.
* “E4” Failure occurs only for example after heating up empty pan with level “P” or pot has a large pan bow which is causing an over temperature at the coil temperature sensor. The failure disappears after 15 min. If the error persists you will have to book an engineer.
* “E6” Over temperature of the cooking zone due to using an empty pot on the cooking zone. This error will disappear when the temperature cools down. If the error persists you will have to book an engineer.

1. All the rest of the errors will need the assistance of a service engineer. Please click the link below to contact your nearest service centre

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